

"Working to Feed our Neighbors in Need"

About Us:

The Durango Food Bank is an emergency food assistance program that has been designed to administer aid to the residents in need of La Plata County. We work in connection with 40+ referring agencies and faith- based organizations in La Plata County.



We are a Section 501(c)3 non-profit organization that relies on financial contributions donations and food from members of our community. Without the support of individuals like you, this great work would not be possible!

La Plata County residents are eligible to receive 2 weeks' worth of groceries, once every 30 days based on household size. Food orders consist of canned goods, produce/fruits, dairy, frozen (meat, freezer section items) & Bakery.

Contact Information:

194-C Bodo Drive Physical Address:

Durango, CO 81303

Mailing Address: PO Box 156

Durango, CO 81302

Phone Number: 970.375.2672

Email Address: durangofoodbank@durango.net

Fax Number: 970.403.1727

Email Address: durangofoodbank@durango.net



Volunteer Application

APPLICANT INFORMATION	Date:
Name:	Birthday (Month & Day):
Mailing Address:	
City: State:	Zip:
Phone #:	Cell#:
Email Address:	
Occupation:	
Emergency Contact (Name):	
Relationship:	Phone #:
SKILLS & WORK/VOLUNTEER HISTORY	
Please describe your past &/or current Volunte	eer history (attach resume if desired):
Do you have skills/work experience that would	be applicable in your volunteer work? Explain or Describe
□ Warehouse	□ Clerical
☐ Public Relations	☐ Computer Skills
☐ Special Events	☐ Other:
Do you speak a foreign language? ☐ Yes ☐	□ No If so, Specify
AVAILABILITY & INTERESTS (Food Distribu	utions Hours: Tuesday-Thursday 10-3:00 & Friday 9-12:00)
Days Available: ☐ Monday ☐ Tuesday	☐ Wednesday ☐ Thursday ☐ Friday ☐ Weekends
Time(s) Available: ☐ Full Shift ☐ Par	rtial Shift From: To:
Position(s) Interested In: Front Desk	☐ Produce Volunteer
☐ Food Distribution	on Special Projects

MISCELLANEOUS
How did you hear about the Food Bank?
Why are you interested in Volunteering at the Durango Food Bank?
Do you have any physical limitations, if so please describe restrictions?

VOLUNTEER GUIDELINES & POLICIES

- Our Mission is to work in collaboration with our community to feed and empower our neighbors in need. We ask that all Volunteers & Staff behave respectfully when dealing with each other, donors and clients.
- You will be required to read & sign several documents including a liability release, conflict of interest disclosure, dress code and confidentiality pledge.
- Each volunteer role is critical to achieving our mission! We ask that you give at least 24 hours notice if you will be unable to fulfill your volunteer responsibilities on a date you have already signed up for.
- We ask that all volunteers refrain from swearing, using foul innuendos, lewd or inappropriate conversation, conduct or flirtatious behavior.
- Conversation surrounding religion, politics or any other controversial topics should be avoided.
- For your safety, please do not provide rides and/or money to clients for any reason.
- Pets, with the exception of registered service dogs, are not allowed in the building. Please leave your pets at home to avoid any potential conflict.
- Please let us know if there are ever any suggestions for improving...we value you and your opinions!

***FOOD BANK USE ONLY ***			
Date Application Received:	Received By:		
Notes:			
Date Presented to Board:	☐ Approved	□Declined	

Phone: (970) 375-2672 Fax: (970) 403-1727 194 Bodo Drive, Suite C • Durango, CO • 81303 durangofoodbank@durango.net



Release and Waiver of Liability Form & Assumption of Risk Agreement

The Durango Food Bank (located at 194-C Bodo Drive, Durango, CO 81303 and available by phone at (970) 375-2672) is a registered 501(c)(3) charitable organization. This Volunteer, Staff Member, and/or Board Member Release and Wavier of Liability and Assumption of Risk Agreement ("Agreement") is effective as of August 2021. Please read the following Agreement carefully before signing.

. . .

In consideration for being permitted to participate in the Durango Food Bank's premise or site activities ("activities"), I, the undersigned, acknowledge and agree to the following Agreement:

- A. **Assumption of Risk.** I fully understand that participation in any Durango Food Bank activities may not only involve risk of serious injury or death, economic loss, property damage, or loss that may result from my own actions, inactions, or negligence, but also from the actions, inactions, or negligence of others, the condition of the facilities, equipment, or areas where the activity is being conducted, and I voluntarily agree to assume this risk, pursuant to 13-21-111.7 C.R.S.
- B. **Covenant Not to Sue.** I, my personal and legal representatives, heirs, successors, and next of kin will not make any claim against the Durango Food Bank, or any of its employees, agents, attorneys, insurers, and representatives and their respective successors, heirs and assigns or any volunteer(s) or partners for injury, damage, death, or any other loss arising from or related to my participation in any Durango Food Bank activities.
- C. **Release.** I, my personal and legal representatives, heirs, successors, and next of kin, forever release, waive, discharge and relinquish the Durango Food Bank from any and all actions, causes of action, claims, charges, demands, losses, damages, costs, attorney's fees, judgments, liens, indebtedness, and liabilities of every kind and character, whether known or unknown, including foreseen or unforeseen bodily injury and personal injuries and property damage that may be sustained by me in any way connected to, related to, or arising out of participation in any Durango Food Bank activities, regardless of any negligence of the Durango Food Bank.

- D. **Good Health.** I warrant that I am in good health and I take full responsibility of any and all physical condition(s) that would increase my personal risk while participating in any of the Durango Food Bank activities.
- E. **Choice of Law.** I agree to attempt, in good faith, to resolve any conflicts disputes, or claims arising out of this Agreement by negotiation between myself and the Durango Food Bank. I agree to utilization Alternative Dispute Resolution ("ADR") procedures in situations concerning disputes between myself and the Durango Food Bank. I agree that the Durango Food Bank is awarded Choice of Law and Choice of Forum in the event of litigation.
- F. Changes to Durango Food Bank Activities and Release and Wavier of Liability and Assumption of Risk Agreement. I understand the Durango Food Bank activities and this Release and Wavier of Liability and Assumption of Risk Agreement may be changed by the Durango Food Bank with or without notice. I agree to review this document on a regular basis upon all visits. I understand the continued use of the Durango Food Book activities following any change(s) constitutes my acceptance of the change.
- G. This Agreement Must Be Accepted in Full. I understand that if the terms of this Agreement are not accepted in full, I must immediately terminate my use of the Durango Food Bank activities. I understand that if I am concerned about the risks, or I am unwilling to assume the risk associated with entering the Durango Food Bank, other means of volunteering opportunities may be provided to me through the Durango Food Bank's other programs. I am aware I can speak with a representative to make alternative arrangements.

I have carefully read this Agreement and fully understand its contents. I am aware that I am exercising my own free choice to participate voluntarily in the activities described above, promising to take due care during such participation, hereby acknowledge that I have been informed of the nature of activities and that I am aware of the hazards and risks which may be associated with my participation in the above-named activities, including the risks of bodily injury or death, or damage to property which may occur from known or unknown causes. I understand, accept, and assume all such hazards and risks of injury or damage, and waive all claims against the Durango Food Bank, and other persons as set forth above. I understand that I am solely responsible for any costs arising out of any bodily injury or property damage that I may sustain through my participation in normal or unusual acts associated with the above-named activities, regardless of whose fault may be the cause of my injuries or damages, EVEN IF CAUSED BY CARELESSNESS OR NEGLIGENCE, so long as the conduct which caused the injuries or damages was not grossly negligent, or willful and wanton.

I have no obligation to participate in Durango Food Bank activities or sign this Agreement, but I desire to do so. I certify that I am at least eighteen (18) years of age. I have had sufficient time to review and seek explanation of the provisions contained above, I have carefully read them, I understand them fully, and I agree to be bound by them.

Participant's Printed Name:	
Participant's Date of Birth:	
Participant's Email:	
Participant's Signature:	
Date:	



Confidentiality Policy and Pledge

I,responsibility to protect the co	r, and/or Board Member of the Durang (print name) recognize are onfidentiality of clients and information ganizational practices and procedures other volunteers.	nd accept my n regarding
obtained as a result of your ro	Durango Food Bank, its members, o ble as a Volunteer, Staff, or Board Me constitutes confidential information.	
information to anyone who is	nd/or Board Members may not disclos not employed by the Durango Food E ango Food Bank who do not need to ring services.	Bank or to other
projects of the Food Bank's wapproved by the Board of Direction entity. However, I may disclo	cutive Director may disclose future go fork to the public. I will not, unless oth ectors, disclose confidential information se information about the general production related to my scope of duties as aber.	nerwise directed or on to any person or cess of obtaining
Bank's confidential information Board Member who discloses	nd electronic transmission or copying n is prohibited. Any Staff Member, Vo confidential information will be subje aration), even if they do not actually b	olunteer, and/or ct to disciplinary
condition of my service as Du	agree to abide by all of the terms of the rango Food Bank Staff Member, Volusclose confidential information. I under obligations still apply.	inteer, and/or Board
Printed Name	 Signature	 Date



Dress Code

- All individuals must wear shoes at all times. For health and safety reasons, only closed toed shoes (no sandals or flip-flops) are permitted.
- Shirts, tops, and blouses must be appropriately buttoned in accordance with the design of that shirt or blouse. The length must extend beyond the belt level.
 Shirts and tops must completely cover the shoulders. No halter tops allowed.
- All shorts, skirts, and skorts must be fingertip length. Leggings/tights may not be substitutes for appropriate length.
- Undergarments are not to be visible by either gender. All pants must secure at waist level.
- Wearing clothing with slogans or advertisements, which by their controversial or obscene nature, disrupts the operation of services are prohibited. This includes clothing with alcohol and/or tobacco advertisements.
- Buttons, jewelry, or other articles with slogans or advertisements, which are controversial or obscene, are prohibited.
- Backpacks, briefcases, duffel bags, etc. are not allowed in the building.

The Durango Food Bank Executive Director, Staff Members, and/or Board of Directors have complete discretion as which types of dress or appearance disrupt or detract from conducting business.

Printed Name	Signature	Date



Conflict of Interest Disclosure Form

A conflict of interest, or an appearance of a conflict, can arise whenever a transaction, or an action, of the Durango Food Bank conflicts with the personal interests, financial or otherwise, of that of a Staff Member, Volunteer, and/or Board Member or an immediate family member of a Staff Member, Volunteer, and/or Board Member (collectively "your personal interests").

Examples could include other Staff Member, Volunteer, and/or Board Member roles, personal relationships with Corporate Donors or their employees, employment or participation with a Referring Agency, etc.

Please describe below any relationships, transactions, or positions you hold (Staff Member, Volunteer, and/or Board Member or otherwise), or circumstances that you believe could constitute a conflict of interest, now or in the future, between the Durango Food Bank and your personal interests, financial or otherwise:

I have no conflict of interests to report

at it is my obligation to disc	Food Bank's conflict of interests of place a conflict of interests, or appearage to do so immediately if a conflict of sections.	rance of a conflict, to



Client Services Policy

Monthly Food Service: If at any time while volunteering with the Durango Food Bank in capacity as Staff Member, Volunteer, and/or Board Member, you find yourself in need of a food order, you must adhere to the following:

- An order can be picked up by you or a member of your household during our regularly scheduled operating days/times and officially signed by another Volunteer, Staff Member, and/or Executive Director on duty.
- Under no circumstances are you allowed to complete an order for yourself or a member of your family. You must remain in client only areas while the Staff Member, Volunteer, and/or Executive Director on duty complete your order. No customizations, special requests or special privileges will be given.

Surplus Foods: As a resident of La Plata County, you may request **Surplus Food Order** if you find yourself in a position of need. If you would like to request a Surplus Food Order, please adhere to the following:

- Items received in a Surplus Food Order may be only the items specified by the Executive Director or Staff Member as Surplus Food Order items. You may not receive items that are not listed.
- Under no circumstance are you allowed to sign for these items for yourself or a
 member of your household. A surplus food request can be made to the
 Volunteer, Staff Member, and/or Executive Director on duty. These items must
 be collected, bagged, and weighed by the Volunteer, Staff Member, and/or
 Executive Director on duty you are not allowed to pick out or complete the
 paperwork for these surplus items yourself.
- Surplus Food Order items should only be taken in moderation. Surplus food distribution cannot take place more than once per week.

It is imperative that as a Staff Member, Volunteer, and/or Board Member of the Duran،	go
Food Bank, that a professional standard of good ethical practices be maintained.	

Printed Name	Signature	Date



New Volunteer Checklist

Volunteer:		
Date Completed	Staff Initials	Task Completed
		New Volunteer Packet Provided
		Volunteer Application Received
		Release & Liability Waiver
		Confidentiality Policy & Pledge
		Dress Code
		Conflict of Interest Disclosure
		Client Services Policy
	* <u>Sta</u>	ff Checklist Below*
		Training Scheduled
		B-Day/Anniv. Added to Calendar
		Volunteer File Created
		Application Presented to Board
Notes:		